

Member
Service

Continuous
Improvement

Teamwork

Performance

Integrity

APPLICATIONS ANALYST

- **Financial Services – retail banking**
- **Small, close-knit team**
- **Collaborative culture**

Your Organisation

Established in 1959, G&C Mutual Bank has since grown to be one of Australia's strongest member-owned financial institutions. We are a member focused, values-driven organisation where member interests are not in conflict with shareholder interests. We make responsible, ethical decisions that benefit our members and the community, and reinvest our profits to provide better products and services. Experience the G&C Mutual Bank difference - It's your bank, because you own it.

Your Opportunity

We have a great opportunity to join a well-established PMO team. In this Applications Analyst position, you will play a key role in defining, evaluating and implementing new business systems and products whilst effectively engaging with associated internal and external stakeholders.

Reporting to the Senior Manager – Projects, your key responsibilities include:

- Analysing business processes to identify and recommend value-add business solutions
- Demonstrating an active involvement in decision making as it relates to all project work – identifying opportunities for process improvement and recommending well-considered solutions
- Development of specification documentation for configuration of new applications and enhancements to existing applications
- Review requirements documentation and develop implementation plans
- Development of test plans
- Performing UAT, data verification and validation processes prior to sign off, and playing an active role in creating user training plans
- Working with internal stakeholders and vendors to execute project work, effectively managing vendor timelines, output and quality of work
- Provide Application Support to operational teams during UAT and upon the functional release of business solutions

Your Profile

This is a busy role with multiple projects running concurrently, so you must be able to work effectively to competing and tight deadlines. An effective communicator, both written and verbal, you will apply sound reasoning practices and good judgement when approaching decisions and making recommendations. You are service-oriented, with the capacity to work effectively in both a team environment and independently where required. Your well-developed interpersonal skills will enable you to work effectively with internal and external stakeholders / vendors.

Ideally, you'll have previous experience with Banking systems (Ultracs preferred), along with technology and project lifecycle experience.



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Your Benefits

We value our employees by providing a range of benefits which you can read about on our [website](#).

We've built a team that values service, teamwork and integrity, to go above and beyond for our members. We have a focus on performance and continuous improvement and work collaboratively to get it right. As a member of the Diversity Council of Australia, we recognise the benefits that diversity brings to our organisation. We strive toward a collaborative culture which capitalises on the diverse skills, backgrounds and experiences of our employees.

To express your interest in this position, please click on the appropriate link below.

Find out more about us at www.gcmutual.bank.

Go to the [Work with us](#) page to view our Privacy Policy.

You must be a permanent resident or Australian citizen to be considered for this position. Only shortlisted candidates who meet the above criteria will be contacted.