

Member
ServiceContinuous
Improvement

Teamwork

Performance

Integrity

IT MANAGER

- **Financial Services**
- **Small team environment**
- **Professional, collaborative culture**

Your Organisation

Established in 1959, G&C Mutual Bank has since grown to be one of Australia's strongest member-owned financial institutions. We are a member focused, values-driven organisation where member interests are not in conflict with shareholder interests. We make responsible, ethical decisions that benefit our members and the community, and reinvest our profits to provide better products and services. Experience the G&C Mutual Bank difference - It's your bank, because you own it.

Your Opportunity

Working alongside our leadership group, we're seeking a collaborative, customer-focussed IT Manager to lead a small team, drive innovation and deliver excellence in the following areas:

- Leadership of a small team of IT professionals, ensuring appropriate structures, systems, competencies and values are developed and maintained
- Planning and implementation of enterprise IT systems that support business development and operations whilst delivering cost effectiveness and service quality
- Management of system and software administration and support across the organisation, ensuring rapid resolution of faults and issues with a focus on continuous improvement. This includes managing relationships with third parties to ensure SLAs are met
- Efficient management of the IT function within a robust governance and risk management framework
- Management and planning of all IT infrastructure assets minimising costs and redundancy whilst maximising service and performance
- Working in partnership with our Projects Team to embed technologies into organisational projects
- Providing Ultracs core banking operational support to end users
- Active management of effective relationships with key third party providers

Your Profile

With relevant qualifications and proven success in a similar role, ideally within financial services, you will have a strategic focus, exceptional leadership abilities and strong practical knowledge in the core responsibility areas. Your proactive approach and passion for continuous improvement will support your contribution at a strategic level.

You will be results-focussed, taking ownership of your own and your teams' objectives, working collaboratively to improve overall performance. Well-developed interpersonal skills coupled with the ability to influence and engage both internal and external stakeholders at all levels will enable your success in this position.



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Your Benefits

We value our employees by providing a range of benefits which you can read about on our [website](#).

We've built a team that values service, teamwork and integrity, to go above and beyond for our members. We have a focus on performance and continuous improvement and work collaboratively to get it right. As a member of the Diversity Council of Australia, we recognise the benefits that diversity brings to our organisation. We strive toward a collaborative culture which capitalises on the diverse skills, backgrounds and experiences of our employees.

To express your interest in this position, please click on the appropriate link below.

Find out more about us at www.gcmutual.bank.

Go to the [Work with us](#) page to view our Privacy Policy.

You must be a permanent resident or Australian citizen to be considered for this position. Only shortlisted candidates who meet the above criteria will be contacted.