

Product Name	Reward Me Saver Account (S32)		
Issuer	G&C Mutual Bank Limited, ABN 72 087 650 637, AFSL & Australian Credit Licence 238311		
Effective Date	5 October 2021	Date of TMD	1 August 2022
Target Market	Description of Target Market		
	Retail customers who: <ul style="list-style-type: none"> need an account that combines the ability to earn interest with the flexibility of an everyday transaction account need a savings account where funds are available at call 		
	Description of Product, including key attributes		
	This is a savings account with a number of key attributes.: <ul style="list-style-type: none"> no opening balance requirements withdrawal limits variable tiered interest rates debit card access online banking mobile app telephone banking loyalty structured fee regime with unlimited fee free transactions Additional features, fees, charges, or conditions other than those displayed in this document may be available or applicable. Please refer to the Account and Access Facility Terms & Conditions and relevant interest rate brochure for full information.		
	Needs, Objectives and Financial Situation		
	This product has been designed for those wanting a savings account to deposit, access and spend their funds in a variety of ways, combined with earning interest. The crosses indicate where the product is not suitable for retail customers.		
	Want to invest their savings and earn interest, while having the flexibility to add and withdraw amounts from time to time		✓
	Want to separate their everyday spending money from their savings with access at call 24 hours a day, 7 days a week		✓
Need the ability to transfer money through digital channels, phone or online banking and a mobile app		✓	
Are comfortable with interest rates that move up or down		✓	
Seeking a fixed rate of return on investment without tiered interest rates		✗	
Does not meet eligibility and minimum account criteria		✗	

<p>Distribution Conditions</p>	<p>This product is designed to be distributed by G&C Mutual Bank through the following channels:</p> <ul style="list-style-type: none"> ▪ online through our website ▪ online through relevant third-party comparison sites ▪ targeted advertising ▪ by phone or email through our Contact Centre ▪ in person through our Service Centres <p>This product can only be issued to those who are eligible and meet the minimum account criteria. All applicants must be:</p> <ul style="list-style-type: none"> ▪ aged 12 years or older, or if aged under 12, accounts must be opened in the name of an adult; ▪ a permanent resident of Australia; and ▪ able to meet our identity verification requirements <p>Only representatives who have the appropriate levels of authority may advise on and distribute this product. They will have been trained on this product and in particular, the target market and relevant acceptance criteria.</p>							
<p>Reviewing this Target Market Determination</p>	<p>We will review this Target Market Determination in accordance with the below:</p> <table border="1" data-bbox="320 913 1540 1563"> <tr> <td data-bbox="320 913 608 972"> <p>Initial Review</p> </td> <td data-bbox="608 913 1540 972"> <p>Within 12 months of the effective date</p> </td> </tr> <tr> <td data-bbox="320 972 608 1066"> <p>Periodic Review</p> </td> <td data-bbox="608 972 1540 1066"> <p>At least every 12 months from the initial review, and any subsequent periodic review</p> </td> </tr> <tr> <td data-bbox="320 1066 608 1563"> <p>Review Triggers or Events</p> </td> <td data-bbox="608 1066 1540 1563"> <p>Any event or circumstances arising that would suggest this TMD is no longer appropriate will prompt a review of this TMD. This may include (but is not limited to):</p> <ul style="list-style-type: none"> ▪ A material change to the product or its terms and conditions; ▪ A change in our acceptance criteria that impacts on the suitability of the product for the target market; ▪ Negative trends across sales and product usage data; ▪ Distribution conditions are no longer appropriate; ▪ External events such as adverse media coverage or regulatory attention; and ▪ Significant numbers of complaints received from customers in relation to the use of the product. </td> </tr> </table>		<p>Initial Review</p>	<p>Within 12 months of the effective date</p>	<p>Periodic Review</p>	<p>At least every 12 months from the initial review, and any subsequent periodic review</p>	<p>Review Triggers or Events</p>	<p>Any event or circumstances arising that would suggest this TMD is no longer appropriate will prompt a review of this TMD. This may include (but is not limited to):</p> <ul style="list-style-type: none"> ▪ A material change to the product or its terms and conditions; ▪ A change in our acceptance criteria that impacts on the suitability of the product for the target market; ▪ Negative trends across sales and product usage data; ▪ Distribution conditions are no longer appropriate; ▪ External events such as adverse media coverage or regulatory attention; and ▪ Significant numbers of complaints received from customers in relation to the use of the product.
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<p>Reporting</p>	<p>We will collect and record details of:</p> <ul style="list-style-type: none"> ▪ Product related complaints received each month from customers or distributors. ▪ Any significant dealing which is not consistent with this TMD. Reporting must be within 10 business days of becoming aware of any such dealing. 							