


Personalise Account Names, Update Contact Details and Change Access Code Online

Overview - Maintenance Tab

This tab allows you to control the display of your account, personalise your account, update your contact details and change your access code.

Let's take you through these process in detail.



Welcome to Online Banking

HOMEACCOUNTSPAYMENTSOPEN ACCOUNTSM**MAINTENANCE**SERVICESSECURE MAILPrintLogout

Organise Accounts

Personalise Account Names

Customise

Update Details

Change Access Code

Account Details

Account	Name	Current	
758657S5	BUDGET ACCOUNT	\$249,998.00	
758658S41	HSU SOLUTIONS CLASSIC	\$500.00	\$500.00
758658S70	SGE SOLUTIONS GOLD	\$300.00	\$300.00
758658S80	LOW RATE VISA CARD	\$1,000.00	\$1,000.00

Current Offers

There are no Offers

New Messages

There are no New Messages

Details - U4test5 Pty Ltd - 758657S5

Description	Debit	Credit	Balance
New Account #SS		\$250,000.00	\$249,998.00
30 APR 2015 SHARES (client 758657)	\$2.00		-\$2.00
30 APR 2015 ACCOUNT OPENED - 30 APR 2015			

View All

Download Transactions

Periodical Payments

Due Before or On the 09 JUL 2015

There are no Periodical Payments to display.


ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000

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Personalise Account Names

You can now personalise your savings account names to make them more meaningful and better organise your savings. For example you can create and name separate accounts for Holiday, Wedding, or any other special goal you have in mind.

Let's walk you through the process of personalising your account name.

Welcome to Online Banking

HOME ACCOUNTS PAYMENTS OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

Click on the "Personalise Account Names" tab.

Organise Accounts

Personalise Account Names

Customise

Update Details

Change Access Code

Account Details

Account	Name	Current	Available
758655S1	Bills	\$303,849.86	\$304,720.84
758655S78	PLATINUM VISA CARD	-\$50.03	\$19,949.97
758655L11	PLATINUM LOAN	-\$27,639.84	\$2,052.20
758655L50	MORTGAGE LOAN	-\$357,943.39	\$0.00
758656S41	HSU SOLUTIONS CLASSIC	\$795.00	\$795.00
758656I30	FIXED TERM DEPOSIT	\$1,000.00	\$0.00
758657S1	ACCESS ACCOUNT	\$300.00	\$300.00

Details - A U4test3, A U4test4 - 758655S1

Date	Description	Debit	Credit	Balance
04 JUN 2015	TFR to 758655I30.9 MVP [Eff Date: 10 NOV 15]	\$1,000.00		\$303,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$1,000.00	\$304,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$2.52	\$303,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$125.00	\$303,847.34
04 JUN 2015	CHEQUE DEPOSIT		\$1.50	\$303,722.34

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Current Offers

There are no Offers

New Messages

There are no New Messages


Periodical Payments

Due Before or On the 09 JUL 2015
There are no Periodical Payments to display.

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000

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Personalise Account Name Screen

Welcome to Online Banking

HOMEACCOUNTSPAYMENTSOPEN ACCOUNTSM**MAINTENANCE**SERVICESSECURE MAILPrintLogout

Personalise Account Name

To personalise an Account Name, highlight an Account in the list below then enter a new name in the lower input box. Do not enter the word "account" in your new account name as it is not needed and will be automatically removed. Maximum length of the account name is 22 characters.

Note: After entering the new name click on save.

Account Number	Account Name	Personalised Account Name
<input type="radio"/> 758655S1	ACCESS ACCOUNT	Bills
<input type="radio"/> 758655S78	PLATINUM VISA CARD	
<input type="radio"/> 758656S41	HSU SOLUTIONS CLASSIC	
<input type="radio"/> 758656I30	FIXED TERM DEPOSIT	
<input checked="" type="radio"/> 758657S1	ACCESS ACCOUNT	

Enter your Personalised Account Name

x

Save

Finish


Select the account that you wish to personalise.

Click on the "Save" button to proceed.

Enter the new name in the text area provided. Here we have used "Holiday Savings".

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Personalised Account Name Screen



Welcome to Online Banking

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Personalise Account Name

To personalise an Account Name, highlight an Account in the list below then enter a new name in the lower input box. Do not enter the word "account" in your new account name as it is not needed and will be automatically removed. Maximum length of the account name is 22 characters.

Note: After entering the new name click on save.

Account Number	Account Name	Personalised Account Name
<input type="radio"/> 758655S1	ACCESS ACCOUNT	Bills
<input type="radio"/> 758655S78	PLATINUM VISA CARD	
<input type="radio"/> 758656S41	HSU SOLUTIONS CLASSIC	
<input type="radio"/> 758656I30	FIXED TERM DEPOSIT	
<input type="radio"/> 758657S1	ACCESS ACCOUNT	Holiday Savings

Your account name has been personalised.

Enter your Personalised Account Name


SaveFinish

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Homepage

You can view your personalised account either on the "Homepage" or under your "Accounts List"

Welcome to Online Banking

HOME ACCOUNTS PAYMENTS OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

Account Details

Account	Name	Current	Available
758655S1	Bills	\$303,849.86	\$304,720.84
758655S78	PLATINUM VISA CARD	-\$50.03	\$19,949.97
758655L11	PLATINUM LOAN	-\$27,639.84	\$2,052.20
758655L50	MORTGAGE LOAN	-\$357,943.39	\$0.00
758656S41	HSU SOLUTIONS CLASSIC	\$795.00	\$795.00
758656I30	FIXED TERM DEPOSIT	\$1,000.00	\$0.00
758657S1	Holiday Savings	\$300.00	\$300.00

Transaction Details - A U4test3, A U4test4 - 758655S1

Date	Description	Debit	Credit	Balance
04 JUN 2015	TFR to 758655I30.9 MVP [Eff Date: 10 NOV 15]	\$1,000.00		\$303,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$1,000.00	\$304,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$2.52	\$303,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$125.00	\$303,847.34
04 JUN 2015	CHEQUE DEPOSIT		\$1.50	\$303,722.34

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Current Offers

There are no Offers

Periodical Payments

Due Before or On the 09 JUL 2015
There are no Periodical Payments to display.

New Messages

There are no New Messages

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Here is your personalised account.

Update Details

You can update your address details or your contact details by clicking on the "Update Details" tab. It is an easy and convenient way to update your details and to keep us up to date with your latest contact details.

Let's walk you through the process of updating your details.

The screenshot shows the G&C Mutual Bank online banking interface. The top navigation bar includes links for HOME, ACCOUNTS, PAYMENTS, OPEN ACCOUNTS, MAINTENANCE, SERVICES, and SECURE MAIL. A dropdown menu is open under the MAINTENANCE tab, with the 'Update Details' option highlighted. A callout box points to this option with the text: "Click on the 'Update Details' tab." The main content area displays a table of accounts and a list of transactions.

Accounts Table:

Account Number	Account Name	Current Balance	Available Balance
758655S78	PLATINUM VISA CARD	-\$50.03	\$19,949.97
758655L11	PLATINUM LOAN	-\$27,639.84	\$2,052.20
758655L50	MORTGAGE LOAN	-\$357,943.39	\$0.00
758656S41	HSU SOLUTIONS CLASSIC	\$795.00	\$795.00
758656I30	FIXED TERM DEPOSIT	\$1,000.00	\$0.00
758657S1	Holiday Savings	\$300.00	\$300.00

Transactions Table:

Date	Description	Debit	Credit	Balance
04 JUN 2015	TFR to 758655I30.9 MVP [Eff Date: 10 NOV 15]	\$1,000.00		\$303,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$1,000.00	\$304,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$2.52	\$303,849.86
04 JUN 2015	CHEQUE DEPOSIT		\$125.00	\$303,847.34
04 JUN 2015	CHEQUE DEPOSIT		\$1.50	\$303,722.34

[View All](#) [Download Transactions](#)

Current Offers: There are no Offers.

Periodical Payments: Due Before or On the 09 JUL 2015. There are no Periodical Payments to display.

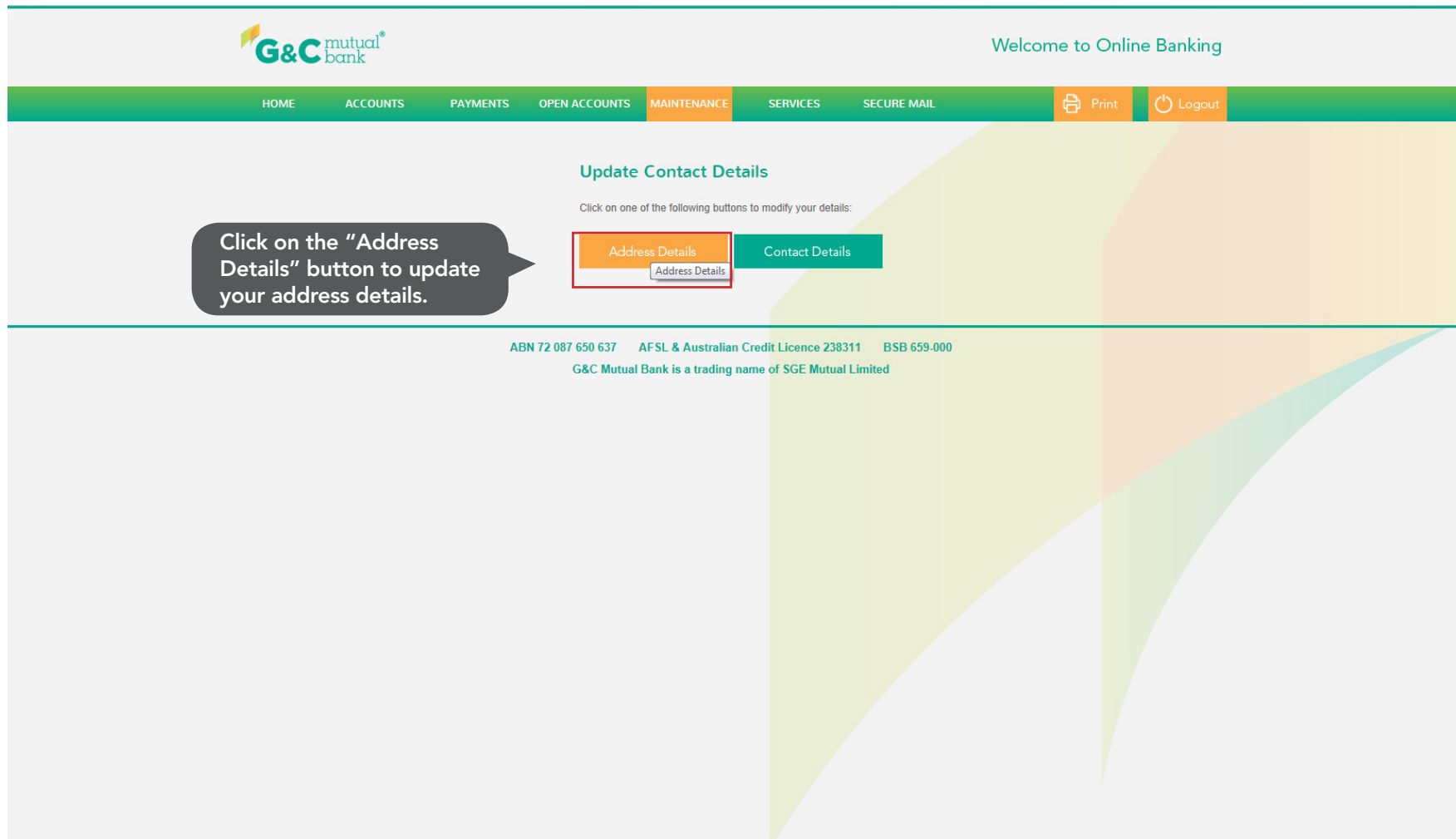
New Messages: There are no New Messages.

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Update Details Screen


You can click on “Address Details” button to update your address details or “Contact Details” button to update your contact details.

Let’s take a look at both the screens.



Address Details Screen

Update your address details here. Click on the update button to save your latest address details.

Welcome to Online Banking

HOMEACCOUNTSPAYMENTSOPEN ACCOUNTSM**MAINTENANCE**SERVICESSECURE MAILPrintLogout

Maintain Member Address Details

Residential Address

Address Line 1

Address Line 2

Suburb

Post Code

Town/City

Country

Date moved to this address

Postal Address same as above? ☐

Postal Address

Address Line 1

Address Line 2

Suburb

Post Code

Town/City


Country

Click on the "Update" button to proceed.

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Contact Details

Please enter your contact details here and click on the update button to update your contact details.



Welcome to Online Banking

HOMEACCOUNTSPAYMENTSOOPEN ACCOUNTSMAINTENANCESERVICESSECURE MAILPrintLogout

Contact Details

Number	Type	Location	Comments
1300364400	Telephone	Home	
	Telephone	Business	
	Fax		
	- None -		
	- None -		
	- None -		
	- None -		
	- None -		

Email Address

Type

u4test4@gcmutualbank.com.au

Email Address

Update

Cancel

Click on the "Update" button to proceed.

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Change Access Code

You can change your access code by clicking on the "Change Access Code" tab.

The screenshot displays the G&C Mutual Bank online banking portal. The top navigation bar includes links for HOME, ACCOUNTS, PAYMENTS, OPEN ACCOUNTS, MAINTENANCE, SERVICES, and SECURE MAIL. The MAINTENANCE menu is expanded, showing options like Organise Accounts, Personalise Account Names, Customise, Update Details, and Change Access Code. A callout box points to the 'Change Access Code' option with the text: "Click on the 'Change Access Code' tab." Below the menu, there are sections for Account Details, Current Offers, New Messages, and Periodical Payments. The Account Details section shows a list of accounts with their descriptions and balances. The Current Offers and New Messages sections indicate there are no offers or messages. The Periodical Payments section shows a due date of 09 JUL 2015 and no payments to display.

G&C mutual bank Welcome to Online Banking

HOME ACCOUNTS PAYMENTS OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

Organise Accounts
Personalise Account Names
Customise
Update Details
Change Access Code

Account Details

Click on the "Change Access Code" tab.

Account Number	Description	Debit	Credit	Balance
758655L11	PLATINUM LOAN	-\$27,639.84		\$2,052.20
758655L50	MORTGAGE LOAN	-\$357,943.39		\$0.00
758656S41	HSU SOLUTIONS CLASSIC	\$795.00		\$795.00
758656I30	FIXED TERM DEPOSIT	\$1,000.00		\$0.00
758657S1	Holiday Savings	\$300.00		\$300.00

Current Offers

There are no Offers

New Messages

There are no New Messages

Periodical Payments

Due Before or On the 09 JUL 2015
There are no Periodical Payments to display.

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000
G&C Mutual Bank is a trading name of SGE Mutual Limited

Change Access Code Screen

We encourage you to set up strong access code between 4 - 12 characters long, a mix of upper and lower case letters, numbers and other symbols.

The screenshot shows the 'Change Access Code' screen of the G&C Mutual Bank online banking interface. The header includes the G&C Mutual Bank logo and the text 'Welcome to Online Banking'. A navigation bar contains links for HOME, ACCOUNTS, PAYMENTS, OPEN ACCOUNTS, MAINTENANCE (highlighted), SERVICES, and SECURE MAIL. On the right of the navigation bar are 'Print' and 'Logout' buttons. The main content area is titled 'Change Access Code' and contains three input fields: 'Access Code' (with 7 dots), 'New Access Code' (with 7 dots), and 'Verify New Access Code' (with 7 dots and a copy icon). Below these fields are 'Save' and 'Cancel' buttons. A red box highlights the 'Verify New Access Code' field. A callout bubble points to the 'Save' button, stating 'Click on the "Save" button to proceed.' Another callout bubble points to the input fields, stating 'Enter your current access code, new access code and verify your new access code. You cannot use an access code which has been used already.' A small 'Save' button is located below the 'Cancel' button. At the bottom of the form, a note states 'Access Code must contain a minimum of 4 and a maximum of 12 characters'. The footer contains the ABN 72 087 650 637, AFSL & Australian Credit Licence 238311, BSB 659-000, and the statement 'G&C Mutual Bank is a trading name of SGE Mutual Limited'.

Change Access Code

Access Code: [7 dots]

New Access Code: [7 dots]

Verify New Access Code: [7 dots]

Save Cancel

Save

Access Code must contain a minimum of 4 and a maximum of 12 characters

Click on the "Save" button to proceed.

Enter your current access code, new access code and verify your new access code. You cannot use an access code which has been used already.

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If you have any questions on new Online Banking Service, please contact us on 1300 364 400 8.00am-6.00pm Monday-Friday and we will be happy to assist.