

## Target Market Determination

Product Name	Term Deposit (I30)			
Issuer	G&C Mutual Bank Limited, ABN 72 087 650 637, AFSL & Australian Credit Licence 238311			
Effective Date	1 January 2024	Next Review Date	1 July 2025	
Target Market	Description of Target Market			
	<ul> <li>Retail customers who:</li> <li>require an income generating investment account</li> <li>need the certainty of a fixed rate of interest on their savings</li> <li>do not need the ability to withdraw funds at-call prior to maturity of the deposit</li> </ul>			
	Description of Product, including key attributes			
	This is a Term Deposit with a number of key attributes:  • minimum and maximum deposits apply  • tiered fixed interest rate for the selected term  • available terms from 30 days to 5 years  • interest payable monthly, annually or at maturity  • certainty of a fixed rate return  • notification of maturity  • automatic roll over available  • early access to funds may result in a reduction of interest earned  Additional features, fees, charges, or conditions other than those displayed in this document may be available or applicable. This document must be read together with the G&C Mutual Bank Account and Access Facilities Terms and Conditions, Summary of Account and Access Facilities, Fees and Charges Schedule and Interest Rate Schedule.			
	Needs, Objectives and Financial Situation			
	This product has been designed for those who require a Term Deposit to invest money and earn a fixed rate of return with a choice of different fixed terms and interest payment options. The crosses indicate where the product is not suitable for retail customers.			
	Need a low risk investment option			$\checkmark$
	Have larger, fixed amounts of cash	savings to invest		✓
	Do not require access to their funds for the term of the term deposit or are willing to not access their funds for a specified term in exchange for higher interest rates		<b>√</b>	
	Seeking certainty with a fixed rate of	of return on investme	nt	✓
	Need the ability to withdraw funds providing 31 days' notice and incurr			×
	Minimum eligibility and account cr	iteria not met		×

## Distribution Conditions

This product is designed to be distributed by G&C Mutual Bank through the following channels:

- online through our website
- online through relevant third-party comparison sites
- targeted advertising
- by phone or email through our Contact Centre
- in person through our Service Centres

This product can only be issued to those who are eligible and meet the minimum account criteria. All applicants must be:

- aged 12 years or older, or if aged under 12, the account signatory must be an adult relative:
- a permanent resident of Australia; and
- able to meet our identity verification requirements

Only representatives who have the appropriate levels of authority may advise on and distribute this product. They will have been trained on this product and in particular, the target market and relevant acceptance criteria.

## Reviewing this Target Market Determination

We will review this Target Market Determination in accordance with the below:

Initial Review	Within 12 months of the effective date	
Periodic Review	Within 18 months of the effective date	
Review Triggers or Events	Any event or circumstances arising that would suggest this TMD is no longer appropriate will prompt a review of this TMD. This may include (but is not limited to):	
	<ul> <li>A material change to the product or its terms and conditions;</li> </ul>	
	<ul> <li>A change in our acceptance criteria that impacts on the suitability of the product for the target market;</li> </ul>	
	<ul> <li>Negative trends across sales and product usage data;</li> </ul>	
	<ul> <li>Distribution conditions are no longer appropriate;</li> </ul>	
	<ul> <li>External events such as adverse media coverage or regulatory attention; and</li> </ul>	
	<ul> <li>Significant numbers of complaints received from customers in relation to the use of the product.</li> </ul>	

## Reporting

We will collect and record details of:

- Product related complaints received each month from customers or distributors.
- Any significant dealing which is not consistent with this TMD. Reporting must be within 10 business days of becoming aware of any such dealing.