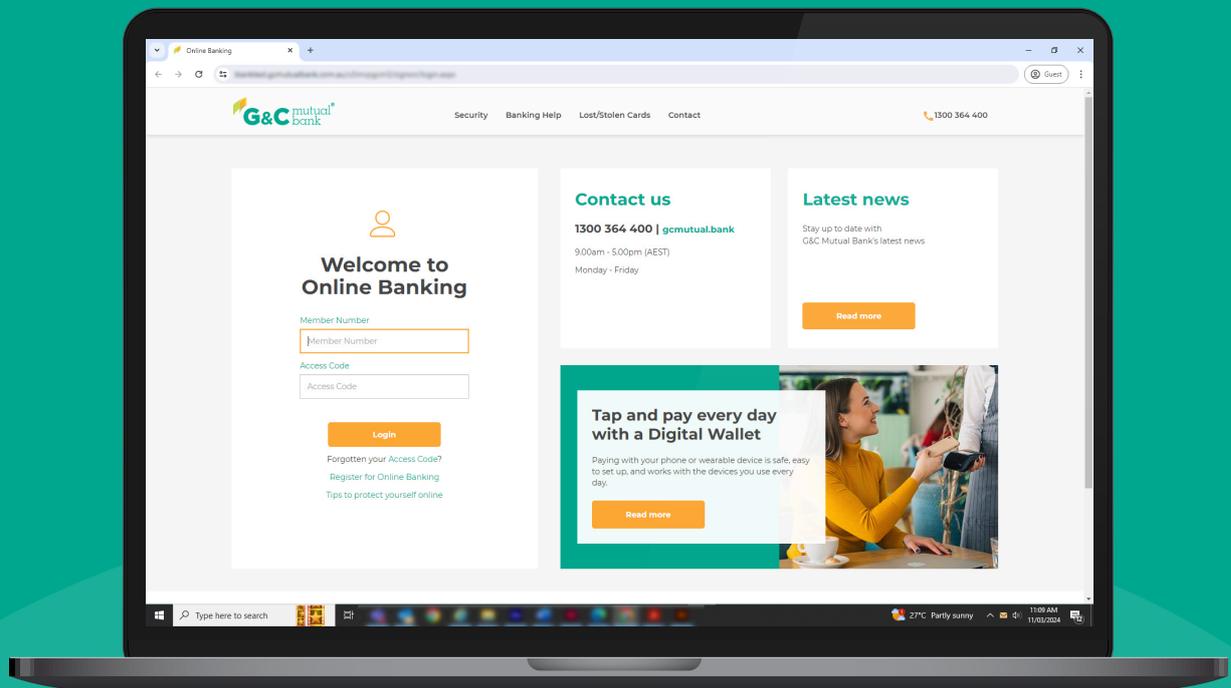


How to **update your contact details**

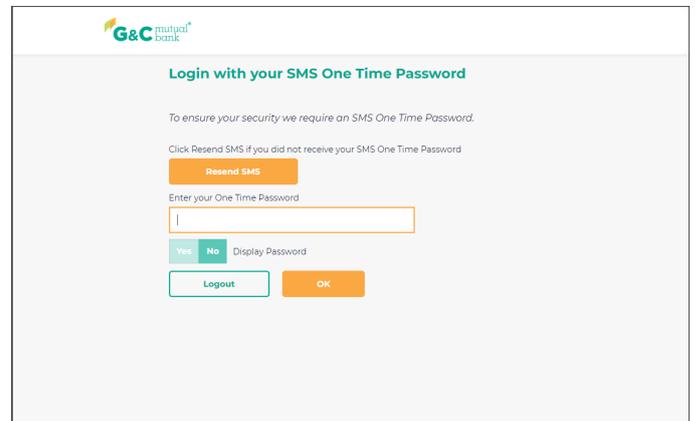
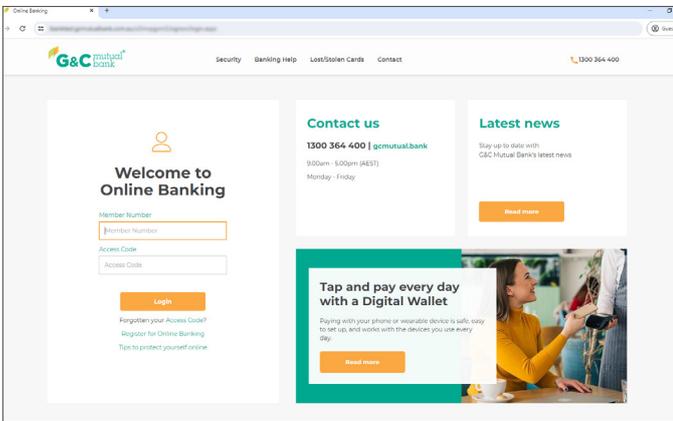
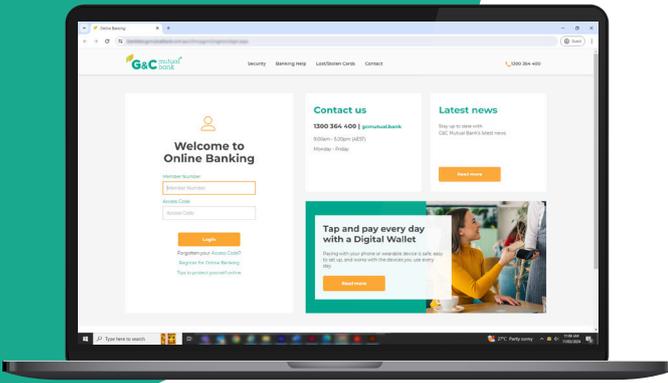


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Updating your contact details

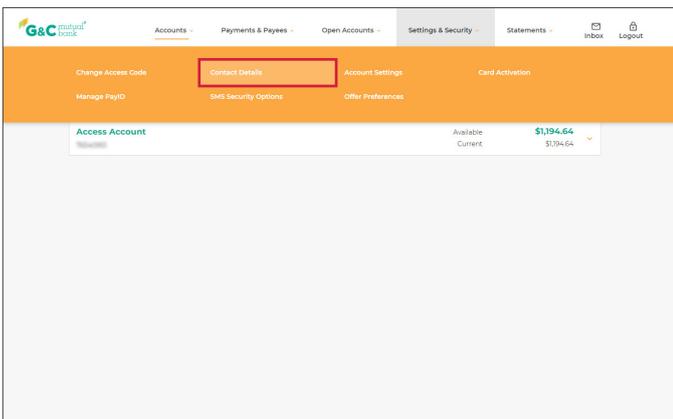


1

Log into Online Banking.

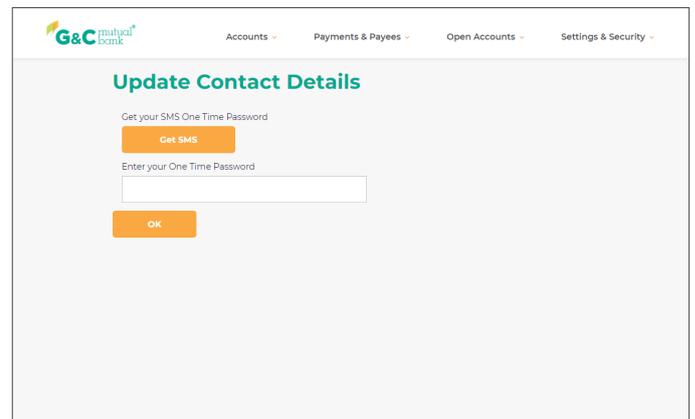
2

Each time you log in, you will be automatically sent a required SMS One Time Password. Input the One Time Password, then select OK.



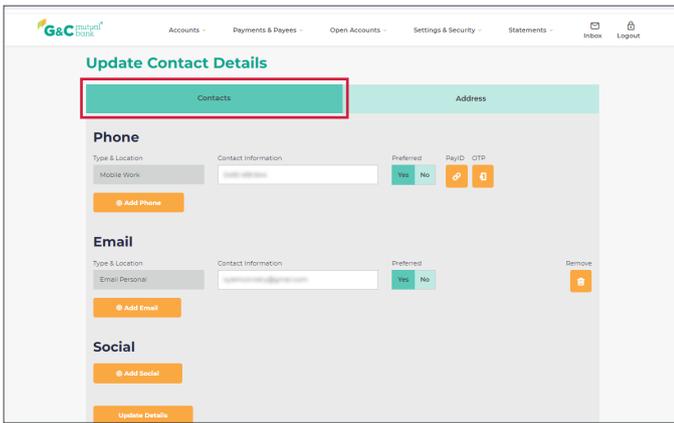
3

Select 'Contact Details' from 'Settings & Security' in the top drop down menu.

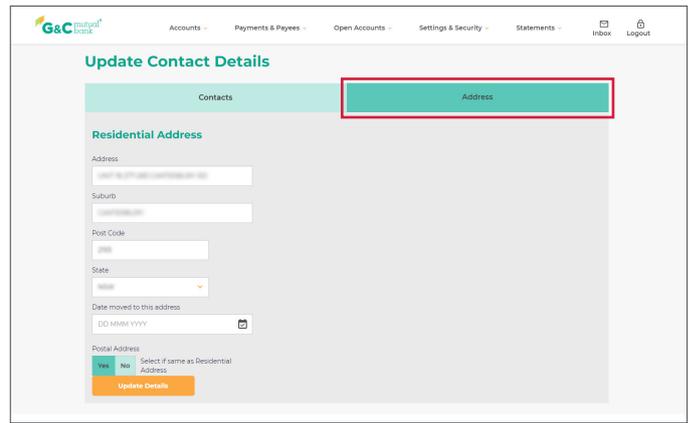


4

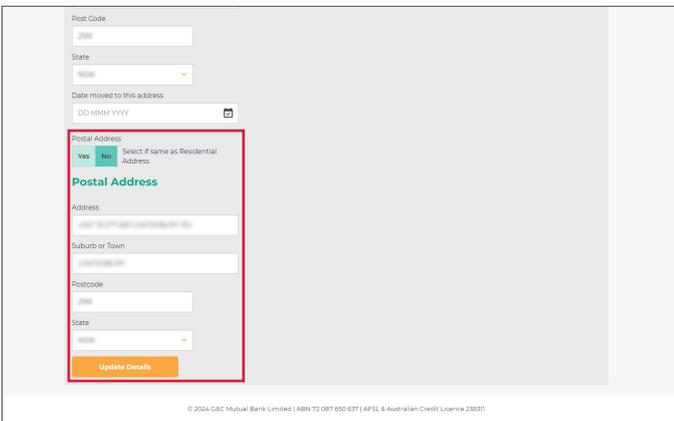
Select 'Get SMS' to send a text containing a One Time Password to your mobile device. Enter the One Time Password in the field and select 'OK'.



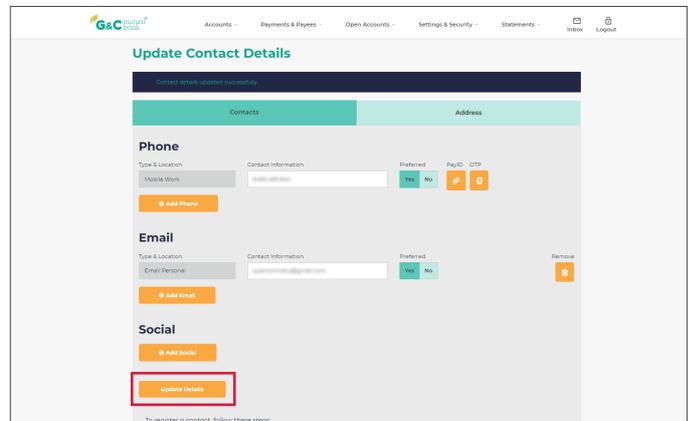
5 On the 'Update Contact Details' screen. You can update your contact details including phone numbers, your email address, and social media.



6 Select the 'Address' tab to update your address details.



7 If your postal address differs from your residential address, select 'No' and enter your postal address details.



8 Once you have finished updating your contact details, select 'Update Details'. You will see a message indicating that your contact details have been updated successfully.

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