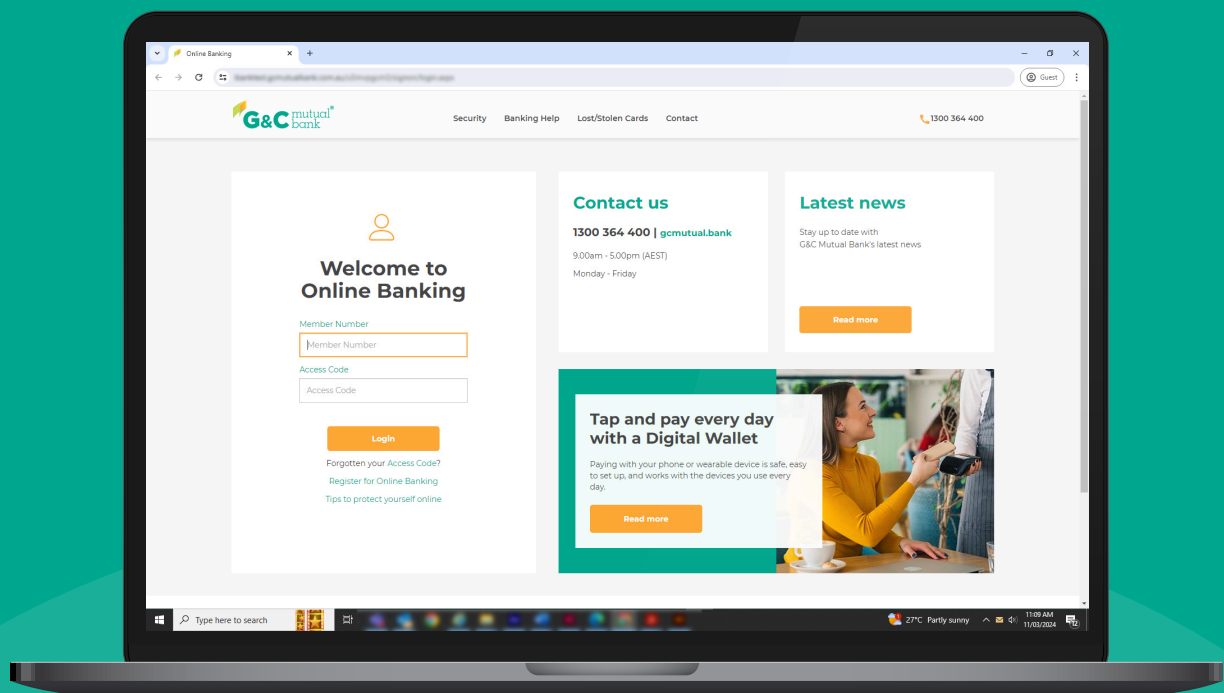


# How to **change your** **Access Code**

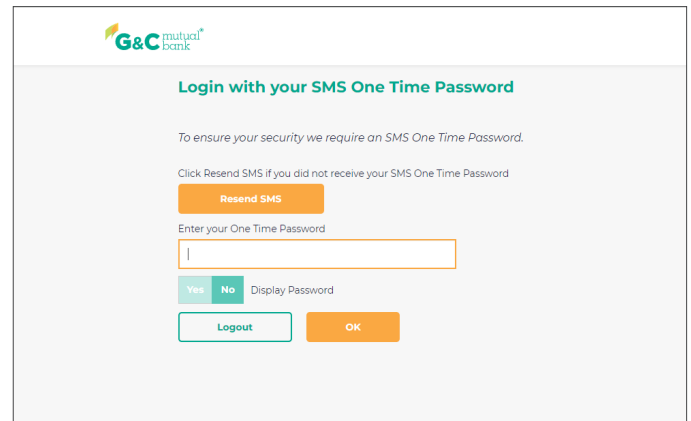
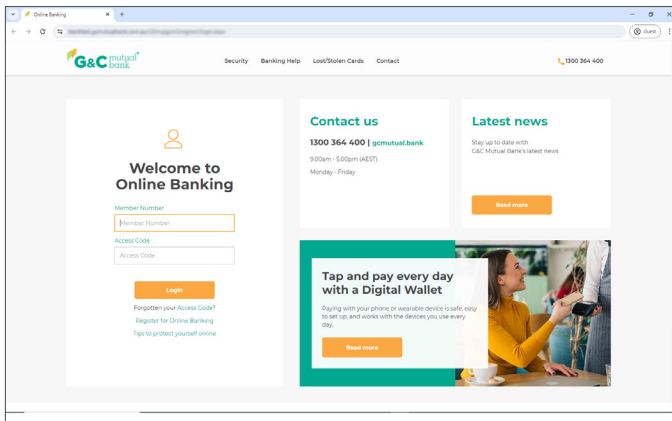
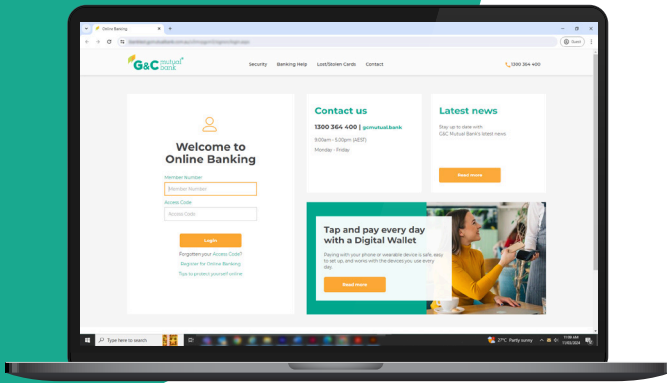


**We're ready to help you**

1300 364 400 | [www.gcmutual.bank](http://www.gcmutual.bank)

**It's your bank, because you own it.**

# Change your Access Code

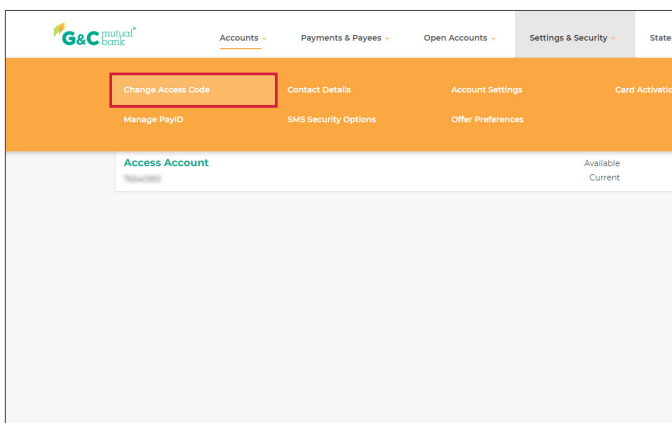


1

Log into Online Banking.

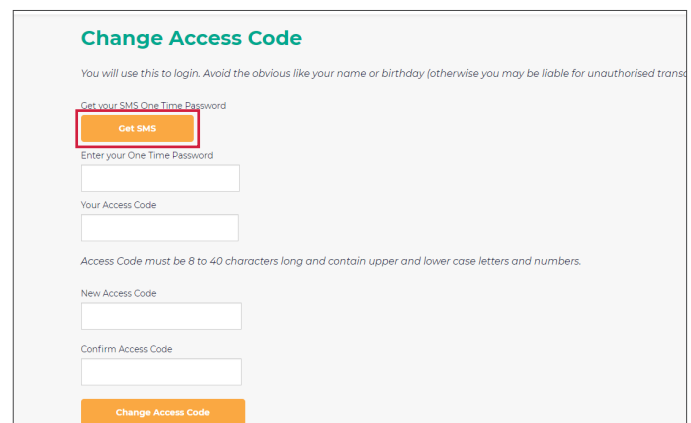
2

An SMS One Time Password will be sent to your mobile device. Enter the One Time Password and select 'OK'.



3

Select 'Change Access Code' from 'Settings & Security' in the top drop down menu.



4

You will be prompted to verify yourself with a One Time Password. Select 'Get SMS' to generate your One Time Password.

You will use this to login. Avoid the obvious like your name or birthday (otherwise you may get locked out).

Get your SMS One Time Password

[Get SMS](#)

Enter your One Time Password

Your Access Code

Access Code must be 8 to 40 characters long and contain upper and lower case letters and numbers.

New Access Code

Confirm Access Code

[Change Access Code](#)

5

Enter the One Time Password you received to your mobile device and your current Access Code.

You will use this to login. Avoid the obvious like your name or birthday (otherwise you may get locked out).

Get your SMS One Time Password

[Get SMS](#)

Enter your One Time Password

Your Access Code

Access Code must be 8 to 40 characters long and contain upper and lower case letters and numbers.

New Access Code

Confirm Access Code

[Change Access Code](#)

6

Enter your new Access Code and confirm your new Access Code in the second field.\*

[Get SMS](#)

Enter your One Time Password

Your Access Code

Access Code must be 8 to 40 characters long and contain upper and lower case letters and numbers.

New Access Code

Confirm Access Code

[Change Access Code](#)

7

Select 'Change Access Code'.

\*Your Access Code must be 8-40 characters and contain upper and lower case letters and numbers. Don't use your name, birthday, pets name or other things that may be easy to guess or gather from social media.

It's **your** bank,  
because **you own it.**

**G&C Mutual Bank**

1300 364 400

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